

# **RAPID**

## **RESTORATION**

**FLOOD • FIRE • MOLD**

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**From:** Trish - Gmail  
**Sent:** Saturday, August 24, 2013 8:59 AM  
**To:** [mark@rapidrestorationpsl.com](mailto:mark@rapidrestorationpsl.com)  
**Subject:**

Mark,

I forgot to thank and give credit to one person in this restoration. We were extremely impressed with all that you did for us Mark during this mess. You were terrific to deal with and your continued correspondence to ensure we knew what was going on was nothing short of amazing. Thank you for all the coordination you did with us and between us and the flooring company. Your management of your team and your subs was exceptional.

Thank you again Rapid Restoration for your help in correcting our problems at our house.

Respectfully,

Patricia Sesta

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**From:** Trish - Gmail  
**Sent:** Thursday, August 22, 2013 8:25 AM  
**To:** 'mark@rapidrestorationpsl.com'  
**Subject:**

I just wanted to take a moment to thank you and your team for all the work in getting our home back to normal. Steve, Carlos, Hector and Austin were amazing and got the job done quick and accurately. I will be recommending your team going forward.

Thank you again for such great service. Hard to find these days!!

Respectfully,

Patricia Sesta