

Albert Anzini Jr

8 April 2013

Sebastion, Florida 32958

Mark Rothstein

RAPID RESTORATION

Port St. Lucie Fl. 34986

Dear Mark,

We are writing to advise you of the status of the repair effort to our house after all the help you have been to us. The house has been completely finished to our satisfaction. We feel we owe so much of our good feelings to you and your gang. Rapid's initial evaluation and initial restoration effort started every thing off on the right foot. We can not say enough for and about the team of Will, Mathew, and Hector. During the first days of what could be described as "Panic" on our part, their attention to detail, courtesy, and reassurance eased our concerns. Not only did your team help us, but your advice and follow up with us through the entire insurance claim process had a calming effect on an otherwise confusing period. Again, thank you, and be sure to pass our appreciation on to Will, Mathew, and Hector for making our hardship a lot more easier to bear.

Thank you

*Al + Lois Anzini*